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Article · January 2016

DOI: 10.14687/ijhs.v13i1.3548

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The development of the organizational silence scale: Validity-reliability study ¹

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Necati Cemaloğlu³

Abstract

The aim of this study is to develop an Organizational Silence Scale based on primary school teachers' perceptions. The sample set of research were chosen from the population with the multi-stage sampling method. The first stage was stratified sampling and the second stage was simple random sampling. The sample of the study consisted of 15 schools and 414 teachers were have been working in primary schools of Ministry of National Education in 5 Central education districts of Aksaray, Turkey. For this purpose, an Organizational Silence Scale comprised of 38 items was developed. According to preliminary study on the scale, exploratory factor analysis was done. The KMO value was 0,98 and the Barlett's Test of Sphericity reached statistical significance and 5 factors were obtained with the remained 36 items. Factor analysis of the scale revealed that the evaluation items cluster into 5 factors that account for 87,76% of the total variance. The explained variance of factors were 18,49%; 18,49%; 16,92%; 16,38% and 15,30% respectively. According to the literature, these factors were named respectively as Individual, Administrative, Organizational Culture, Colleagues and Pressure Groups. In addition to test validity of the scale, first and second order confirmatory factor analysis were conducted. Also, Cronbach Alpha values ranged from 0,97 to 0,99. Total Cronbach Alpha value was 0,95 and item total value was between 0,79 and 0,84. The obtained values of the scale showed that scale is valid and reliable.

Keywords: Silence; organizational silence; teacher; validity; reliability.

1. Introduction

Deliberately being spared the ideas for improvement from the school's stakeholders in educational organizations affects the school's performance, development and quality of education negatively. The people who work in the organizational silence climate do not prefer to make any contribution to their organization (Bowen and Blackmon, 2003). So, organizational silence is seen as a potential threat in the context of organizational change and development (Çakıcı, 2008; Ellis and Dyne, 2009; Morrison and Milliken, 2000). Silence climate affects adversely the circulation of critical information and innovation in terms of organization (Huang, Van de Vliert and Van der Vegt, 2005; Özdemir and Sarioğlu Uğur, 2013; Tangirala and Ramanujam, 2008). In the relevant literature, the conditions

¹ This article was presented at the 1st International Conference on Lifelong Education and Leadership, in Olomouc, Czech on October 29-31, 2015.

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for the realization of silence in organizations are generally concentrated under individual, administrative, organizational culture and colleagues headings. However, pressure groups (unions and ethnic, religious and political pressure groups) also play an active role in the realization of organizational silence that quite a few place in the literature but intensely being felt in the implementation process.

The relevant literature shows that *individual characteristics and preferences* contribute to the silence situations (Kahveci, 2010; Kılınç, 2012; Kish-Gephart, Detert, Trevino and Edmondson, 2009; Kutlay, 2012; Premeaux and Bedeian, 2003; Ryan and Oestreich, 1991). Employees who have experienced organizational silence live fears as losing confidence in him/her, exclusion, shame/losing self-esteem (Bildik, 2009; Çakıcı, 2008; Ryan and Oestreich, 1991). Kılınç (2012) states that lack of confidence is one of the reasons to remain silent. This may be interpreted as a two-way interaction between organizational silence behavior and self-confidence. According to Kutlay (2012), as long as employees have more self-sufficiency level, their organizational silence levels decrease. Also, Premeaux and Bedeian (2003) state that reactive employees who believe that external forces control of his life prefer to remain silent rather than proactive employees.

From an *administrative* perspective, administrators who are decision and policy makers have a key role in remaining-silent (Alparslan, 2010; Batmunkh, 2011; Çakıcı, 2008; Erdoğan, 2011; Henriksen and Dayton, 2006; Kahveci and Demirtaş, 2013a; Kılınç, 2012; Park and Keil, 2009; Premeaux, 2001; Tangirala and Ramanujam, 2008; Vakola and Bouradas, 2005). According to Roberts and O'Reilly (1974), the administrators view determines communication behaviors exhibited by employees in the organization. Sarıkaya (2013) states that as long as employees get involved in decision-making process in the organization, they feel themselves more valuable, their confidence in the organization increase and silence behavior decrease. In strict hierarchical organizations, administrators have top down communications with employees that is solely one-way (Blau and Scott, 1962). Morrison and Milliken (2000) proposed that the climate of silence is caused by organizational structures and policies. In addition, wall of silence can be destroyed in the organizations which have less power distance (Huang *et al.*, 2005; Özdemir and Sarıoğlu Uğur, 2013).

Organizational culture has also a decisive role on silence (Bildik, 2009; Crockett, 2013; Çakıcı, 2008; Kutlay, 2012; Scheufele and Moy, 2000; Shoemaker, Breen and Stamper, 2000). According to Bildik (2009), employees who live in the organizations that have a hard culture and objection to the top is a kind of disrespectful behavior can perceive this condition as normal. Silence can be perceived as a way of ensuring discipline and facilitating management by them. When providing more open and participatory organizational climate to employees, their organizational silence behaviors decrease (Kılınç, 2012, p. 93). The Abilene Paradox describes situations where people communicate agreement and do not take the time or make the effort to communicate their own ideas. Each person assumes that their own perspective is the only one that differs and so they express agreement with others (Harvey, 1988). This situation is referred to as one of the reasons employees' remain silent. According to Kılıçlar and Harbalıoğlu (2014), organizational silence can reduce employee motivation, job satisfaction and confidence in an organization. The reduction of feeling confidence reduces creativity and excitement with directing individuals to remain silent behavior (Afşar, 2013). The employees who exhibit silence behavior experience fear such as losing confidence in him, career opportunities and his job, exclusion and changing of duty station or unit (Bildik, 2009; Çakıcı, 2008; Kish-Gephart *et al.*, 2009; Ryan and Oestreich, 1991).

When the organizational silence experienced status are examined, it draws attention among *colleagues* in the horizontal direction. Ryan and Oestreich (1991) state that the main reason to remain silent is the fear of any reaction. It was followed by the belief that speech is useless, avoiding conflict and

fear of stigmatization as troublemaker/complainer. It is an expected condition that employees prefer to remain silent where conflict with colleagues is perceived as a negative situation. According to Milliken, Morrison and Hewlin (2003), employees are able to remain silent not to lose self-esteem and confidence and to avoid exclusion in the organization. Also, mobbing behaviors such as envy, jealousy, competition, having come from a different culture and political reasons can lead to isolation and remain silent which took place between equivalents (Tınaz, 2011).

Pressure groups, which is considered one of the most important elements of democratic social structure, are focused to apply pressure to protect or realize their common interests. They want to have organization members to realize and protect the interests and force to make decisions in accordance with their wishes. Teacher unions in education sector are established to follow and contribute to the regulations as well as common professional interests of employees (Eraslan, 2012). According to the relevant literature, generally, there are divisions within the meaning of political views of teachers unions in Turkey (Aldatmaz, 2002; Baysal, 2006; Eraslan, 2013; Gül, 2007; Kayıkçı, 2013; Yasan, 2012; Yıldırım, 2007). Because of these differences, they can not show unity and provide support to each other in educational studies. Ethnic, religious and political ideologies are reflected in school through unions and the outweigh climate of critical environment is expected to occur in schools.

Although there are a good number of scales developed in relation to causes, results and issues of organizational silence in domestic (in Turkey) and international literature in the education and business field (Çakıcı and Çakıcı, 2007; Çakıcı, 2010; Van Dyne, Ang and Botero, 2003; Kahveci and Demirtaş, 2013b; Vakola and Bouradas, 2005), and not seen any scale which measures the level of realization of the organizational silence. The aim of this study is to develop an Organizational Silence Scale (OSS) based on primary school teachers' perceptions.

1.1. Theoretical Framework

Organizational silence is defined as the views and concerns related to organizational problems are not shared by the employees (Morrison and Milliken, 2000, p.707). Organizational silence has a significant impact on organizations, but there is not enough research on this issue in the literature (Bowen and Blackmon, 2003). According to Morrison and Milliken (2007), this concept is a collective phenomenon.

Current Turkish Dictionary defines silence as “not to be the noise around” ([Turkish Language Institution], 2015). According to Çakıcı (2007, p. 721) organizational silence is the intentionally act of employees to remain silent about the technical or behavioral issues which are related to employees' duties or workplace improvement.

Morrison and Milliken (2000, p. 721) say that if an employee feel a dangerous situation when he speak within the organization, he/she can deliberately choose to remain silent.

2. Purpose

This study aims to perform a validity-reliability tests by developing the Organizational Silence Scale based on primary school teachers' perceptions.

3. Method

This section contains information about the research design, population and sample, scale development process, data collection and analysis.

3.1. Research Design

Since this study has set out both to develop a new scale and to study its validity and reliability, it has been designed as a survey model.

3.2. Population and Sample

The population of the study consisted of teachers working in primary schools of Ministry of National Education in 5 Central education districts of Aksaray, Turkey during the 2014-2015 academic year. The sample set of research were chosen from the population with the multi-stage sampling method. The first stage was stratified sampling and the second stage was simple random sampling. 417 teachers from 15 schools filled out the surveys. 414 surveys were analyzed in the study.

Of the teachers included in the sample, 45,4 percent were women; 86 percent were married; ages ranged from 24 to 55; experience in their school ranged between 1 and 18 years; total experience ranged between 2 and 33; and 46,4 percent have been working in primary schools.

3.3. Scale Development Process

The most important step before developing any scale is to review the related literature. As such, both domestic and international literature in relation to organizational silence required review. Moreover, the theoretical basis related with this matter, similar research projects, data collecting tools, and the literature reviews used in these studies need to be compiled. These are: Afşar (2013), Alparslan (2010), Batmunkh (2011), Bayram (2010), Bildik (2009), Blau and Scott (1962), Botero and Dyne (2009), Bowen and Blackmon (2003), Brinsfield (2009), Brinsfield, Edwards and Greenberg (2009), Çakıcı (2007; 2008; 2010), Çakıcı and Çakıcı (2007), Deming (1994), Detert and Edmondson (2005), Ellis and Dyne (2009), Erdoğan (2011), Erol (2012), Gül and Özcan (2011), Henriksen and Dayton (2006), Hirschman (1970), Huang *et al.* (2005), Kahveci (2010), Kahveci and Demirtaş (2013a; 2013b), Kılıçlar and Harbalođlu (2014), Kılınç (2012), Kish-Gephart *et al.* (2009), Kutlay (2012), Milliken *et al.* (2003), Morrison and Milliken (2000; 2003), Noelle-Neumann (1984), Oktay (2008), Özcan (2011), Özdemir and Sarıođlu Uđur (2013), Park and Keil (2009), Premeaux (2001), Roberts and O'Reilly (1974), Ryan and Oestreich (1991), Sarıkaya (2013), Sarıođlu (2011), Scheufele and Moy (2000), Shoemaker *et al.* (2000), Tangirala and Ramanujam (2008), Vakola and Bouradas (2005), Van Dyne *et al.* (2003).

During the second phase, the researchers prepared an item pool for the scale (38 items) in the form of 5-point Likert. The scale's anchor ranging from (1) strongly disagree to (5) strongly agree and higher numbers indicates increasing realization of the level of organizational silence. It was also examined by Turkish Language, Educational Administration and Assessment and Evaluation experts in terms of language and expression. After such evaluation, the scale began to be implemented to the sample group. Organizational Silence Scale was printed material form and requires paper-and-pencil application. A guideline was prepared for the assessment in which takes place such information as the purpose of the scale, the number of items in the scale, answering forms of matter, the estimated time, the identity of the person who prepared. Positive and negative items were distributed randomly into the trial scale.

3.4. Data Collection and Analysis

417 teachers filled out the surveys. However, the 3 survey was removed during the preliminary data screening procedure and 414 surveys were analyzed in the study.

Exploratory Factor Analysis (EFA) was conducted in order to determine the scale factor structure with the obtained data. It was performed by using SPSS 18.0 software package. Then, reconstruction of the scale was performed. First and second order Confirmatory Factor Analysis (CFA) were conducted in order to verify the scale factor structure. It was also performed by using LISREL 8.80 software package.

When it comes to reliability analysis, Cronbach alpha reliability coefficient, item-total correlation coefficient, item discrimination index were figured out.

Thus, the development of Organizational Silence Scale was completed.

4. Findings

4.1. Exploratory Factor Analysis Findings

Data were analyzed and resolved using the SPSS 18.0 package program. Accordingly, the Kaiser-Mayer-Olkin (KMO) value, Barlett's test, and exploratory factor analysis were figured out for validity analysis. The KMO value was 0,98, exceeding the recommended value of 0,60 and the Barlett's Test of Sphericity reached statistical significance ($p=0,00$) (Büyüköztürk, 2012).

An exploratory factor analysis with varimax rotation was carried out to determine the construct validity. As a result of these analyses, 5 factors of the scale were calculated. Items below 0,30 factor load are removed from the scale. According to Büyüköztürk (2012), factor load can be drop down to 0,30 and difference between the maximum load value and the second highest one must be at least 0,10. Factor load value differences were examined and two items were removed from the scale (Item 7: I would be concerned with talk about problems at school and Item 13: Our principal, is reluctant to take ideas of teachers).

With the remaining 36 items were continued to the analysis of the scale and the results showed that repeated rotation regrouped under 5 factors.

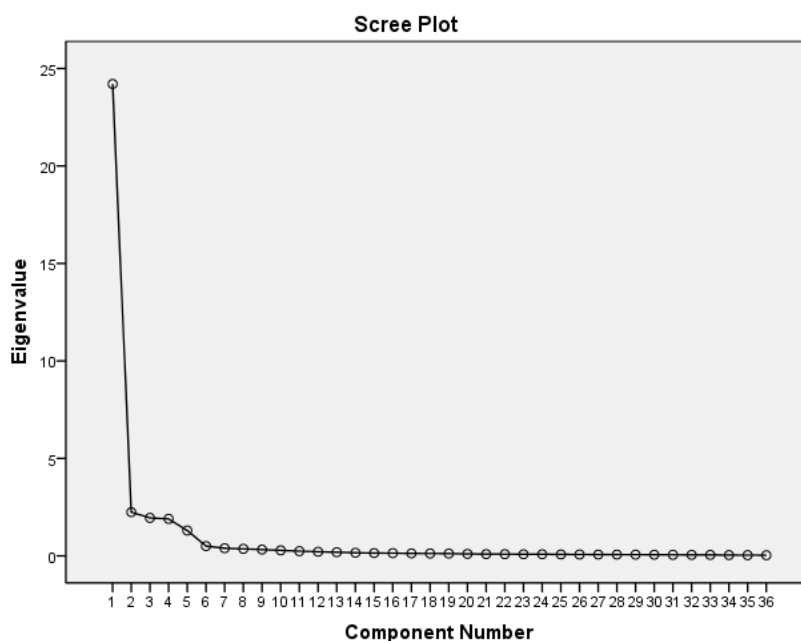


Figure 1. Scree Plot

Table 1. Factor Structure of Organizational Silence Scale

Items	Factor Load Values				
	F1	F2	F3	F4	F5
1. Factor: Colleagues					
29. We do not try to find solutions to problems in our school with my colleagues.	0,822				
28. My colleagues do not like to talk about problems at school.	0,822				
32. I cannot explain my ideas in social media (facebook and twitter) thinking of my sharings will be used against me in the future.	0,815				
31. I cannot comment on the behavior of my colleagues that I disapprove.	0,815				
30. When we face with a problem at school, we do exchange ideas with colleagues to solve.	0,799				
26. I do not talk with my colleagues on disruptive issues.	0,799				
27. If I share any problem in school with my colleagues, I could be excluded.	0,786				
25. If I have a different opinion from my colleagues, I prefer not to say my mind.	0,772				
2. Factor: Individual					
5. I have an introverted personality that prevents me to interfere with the issues.		0,798			
8. Although my views will contribute to the development of our school, I prefer not to say.		0,779			
6. I am the one who can communicate easily with anyone about the problems in the school.		0,776			
9. I isolate myself from the school environment.		0,763			
2. I ignore some problems at school to protect myself.		0,739			
1. I refrain from express problems in school.		0,724			
4. I do not want to be heard bad information/news from me.		0,681			
3. If I think about the solution of problems even different, I adapt to opinion of the majority.		0,660			
3. Factor: Organizational Culture					
24. The school environment is untrustworthy.			0,813		
22. If I share any problem in school, I could be excluded.			0,806		
23. When I talk about the problems in the school, my workload increases.			0,792		
19. My idea is not asked about decisions in school.			0,737		
20. I believe that speech is useless that changes nothing.			0,690		
18. My idea is not taken for the solution of problems in school.			0,622		
21. When I talk about the problems in the school, trust and respect decreases.			0,616		
17. Not worth the effort to talk about problems in the school.			0,583		
4. Factor: Administrative					
14. I see it as disrespectful to appeal against a decision taken by our principal.				0,823	
15. I communicate easily with principal.				0,822	
16. I do not want to show my weaknesses to principal.				0,814	
11. I do not talk with principal on disruptive issues.				0,800	
12. I do not hesitate to warn our principal when he/she stumble.				0,779	
10. I'm afraid to tell the principal negative situations/bad course.				0,771	
5. Factor: Pressure Groups					
38. I cannot explain my ideas because of fear of losing my achievements.					0,811
36. The views of political party groups determine that whose idea would be taken while solving problems at school.					0,809

37. Ethnic, religious and political pressures prevent me to explain my ideas.	0,804
34. It is affect my ideas that I was member of which union.	0,787
35. Political party groups stop me from telling my ideas clearly in school.	0,738
33. When I talk about problems at school, I feel the pressure of unions on me.	0,727

As a result of these analyses, factor load values were found to range between 0,583 and 0,823. When it comes to total variant value of the scale, it accounts for 87.76% and the explained variance of factors were 18,49%, 18,49%, 16,92%, 16,38% and 15,30% respectively. These results confirm that the scale had structure validity.

4.2. Confirmatory Factor Analysis Findings

Confirmatory factor analyses in LISREL 8.80 were conducted to investigate the factor structure and item performance of the offered 5 factors model of the OSS that separated as Individual, Administrative, Organizational Culture, Colleagues and Pressure Groups subscales. According to Muthen and Muthen (2002), a sample size of 150 is needed for the simplest CFA model with normally distributed continuous factor indicators and no missing data. It shows that 414 sample size of this study is enough for analysis. Then, the results of the LISREL program will suggest a critical evaluation of the adequacy of the study sampling, Critical N value will be further evaluated. After the tests of normality, it has been found that data sets have non-normality ($p < 0,05$). So, the analysis was done by using the Asymptotic covariance matrix (Şimşek, 2007) and Unweighted Least Squares Method (Kline, 2011).

Table 2. First Order CFA Findings of Organizational Silence Scale

<i>Factors / Items</i>	<i>t-values</i>	<i>Standardized Solutions</i>	<i>R²</i>
Individual			
OSS1	32,42	0,91	0,83
OSS2	36,45	0,94	0,88
OSS3	22,58	0,82	0,67
OSS4	25,36	0,85	0,72
OSS5	29,97	0,92	0,85
OSS6	32,57	0,92	0,85
OSS8	30,30	0,91	0,83
OSS9	32,59	0,94	0,88
Administrative			
OSS10	31,08	0,94	0,88
OSS11	33,84	0,95	0,89
OSS12	31,00	0,92	0,86
OSS14	32,90	0,95	0,90
OSS15	33,61	0,96	0,91
OSS16	36,06	0,97	0,93
Organizational Culture			
OSS17	20,75	0,82	0,67
OSS18	27,65	0,90	0,81
OSS19	23,48	0,85	0,73
OSS20	22,72	0,83	0,69
OSS21	24,39	0,86	0,74
OSS22	26,31	0,89	0,79
OSS23	27,09	0,89	0,79
OSS24	26,26	0,88	0,78
Colleagues			

OSS25	37,52	0,95	0,91
OSS26	39,70	0,96	0,93
OSS27	40,75	0,96	0,93
OSS28	39,69	0,96	0,93
OSS29	38,16	0,96	0,92
OSS30	39,56	0,97	0,93
OSS31	39,12	0,97	0,93
OSS32	39,39	0,97	0,93
Pressure Groups			
OSS33	29,32	0,94	0,87
OSS34	29,71	0,93	0,86
OSS35	29,25	0,92	0,85
OSS36	31,82	0,95	0,91
OSS37	33,24	0,97	0,94
OSS38	30,96	0,94	0,89

As shown in Table 2, t-values were significant regarding the explanation of the observed variables on the latent variables ($t > 2,56$, $p < 0,01$). According to Jöreskog and Sörbom (1993, p. 107), t-value is considered significant that is more than 1,96 with 0,05 error margin. When standardized solutions were examined, it seems to be a highly significant relationship between observed and latent variables ($r \geq 0,67$, $p < 0,01$). Also, the validity coefficients reveal that the scale was valid ($r > 0,30$).

Critical N value was calculated as 207,06. This value indicates that used 414 sample unit was sufficient in this study.

Table 3. Summary of First Order CFA Fit Indices for Organizational Silence Scale

Model	χ^2	$(\chi^2/sd)^*$	RMSEA	SRMR	NNFI	CFI	GFI	AGFI
OSS: First Order	1335,74	2,29	0,06	0,03	0,99	0,99	1,00	1,00

*sd = 584, $p < 0,01$

First order CFA statistical analyses demonstrated that consisting of 5 factors and 36 items values were acceptable and overall fit statistics supported the model.

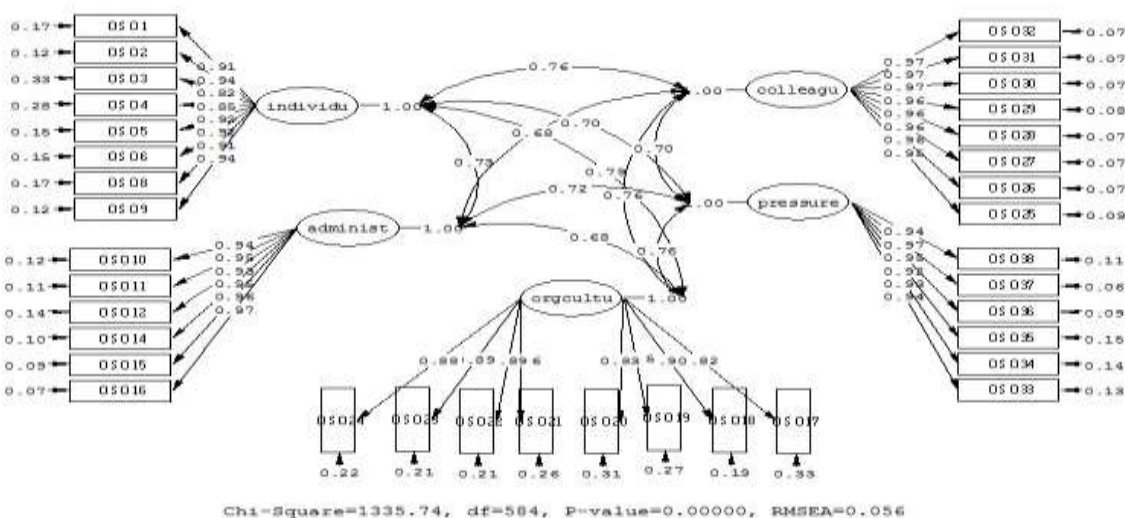


Figure 2. CFA findings: First order path diagram

Then, second order/higher order factor analysis was conducted to the scale.

Table 4. Second Order CFA Findings of Organizational Silence Scale

<i>Factors / Items</i>	<i>t-values</i>	<i>Standardized Solutions</i>	<i>R²</i>
Individual			
OSS1		0,91	0,83
OSS2	16,70	0,94	0,88
OSS3	14,47	0,82	0,67
OSS4	10,28	0,85	0,72
OSS5	5,83	0,92	0,85
OSS6	6,22	0,92	0,85
OSS8	7,00	0,91	0,83
OSS9	5,72	0,94	0,88
Administrative			
OSS10		0,94	0,88
OSS11	10,57	0,94	0,89
OSS12	10,75	0,93	0,86
OSS14	11,05	0,95	0,90
OSS15	10,78	0,96	0,91
OSS16	9,39	0,97	0,93
Organizational Silence			
OSS17		0,82	0,68
OSS18	4,21	0,90	0,81
OSS19	4,12	0,85	0,73
OSS20	3,50	0,83	0,69
OSS21	4,69	0,86	0,74
OSS22	3,14	0,89	0,79
OSS23	3,82	0,89	0,79
OSS24	4,62	0,88	0,78
Colleagues			
OSS25		0,95	0,91
OSS26	5,50	0,96	0,93
OSS27	5,48	0,96	0,93
OSS28	5,53	0,96	0,93
OSS29	5,56	0,96	0,92
OSS30	5,51	0,97	0,93
OSS31	5,54	0,97	0,93
OSS32	5,54	0,97	0,93
Pressure Groups			
OSS33		0,94	0,88
OSS34	11,30	0,93	0,86
OSS35	12,51	0,92	0,85
OSS36	7,17	0,95	0,91
OSS37	9,76	0,97	0,94
OSS38	11,83	0,94	0,89

As shown in Table 4, t-values are significant regarding the explanation of the observed variables on the latent variables ($t > 2,56$, $p < 0,01$). When standardized solutions were examined, it seems to be a highly significant relationship between observed and latent variables ($r > 0,60$, $p < 0,01$). Also, the validity coefficients reveal that the scale was valid ($r > 0,30$, $p < 0,01$).

Critical N value was calculated as 204,13. This value indicates that used 414 sample unit was sufficient in this study.

Table 5. Summary of Second Order CFA Fit Indices for Organizational Silence Scale

Model	χ^2	$(\chi^2/sd)^*$	RMSEA	SRMR	NNFI	CFI	GFI	AGFI
OSS: Second Order	1365,82	2,32	0,06	0,03	0,99	0,99	1,00	1,00

*sd = 589, $p < 0,01$

Second order CFA statistical analyses demonstrate that consisting of 5 factors and 36 items values were acceptable and overall fit statistics supported the model.

According to second order CFA results, all the factors of constituting the scale had a significant and positive impact on organizational silence. *Individual* and *Organizational Culture* factors affected organizational silence at the highest level ($r = 0,88$; $p < 0,01$). These were followed respectively by *Colleagues* ($r = 0,85$; $p < 0,01$), *Pressure Groups* ($r = 0,83$; $p < 0,01$) and *Administrative* ($r = 0,81$; $p < 0,01$) factors. It was also observed that all factors of the scale explain organizational silence in significant way. According to the data, the scale provided construct validity.

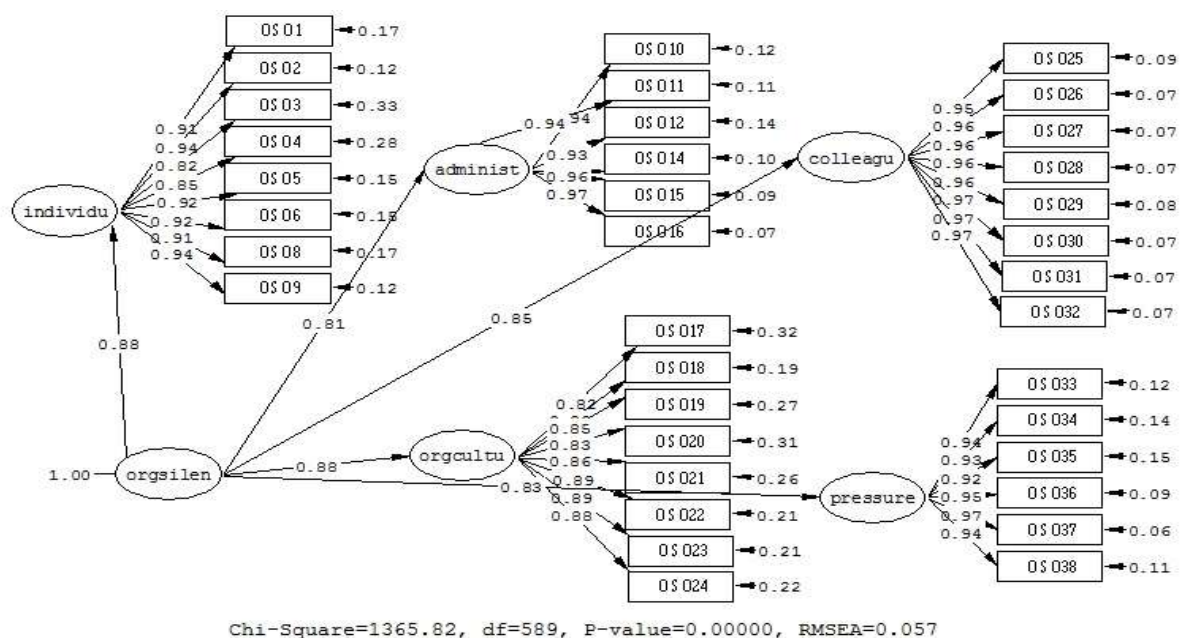


Figure 3. CFA findings: Second order path diagram

4.3. Findings in relation to Reliability

When it comes to reliability analysis, mean, standard deviation, Cronbach alpha reliability coefficient and relationships between factors were given in Table 6.

Table 6. Descriptive Statistics, a Coefficients (on the Diagonal), and Correlations of Variables

Factor	\bar{X}	S	1	2	3	4	5
1. Individual	3,09	1,09	(0,98)				
2. Administrative	3,11	1,17	0,71**	(0,98)			
3. Organizational Culture	3,01	0,95	0,76**	0,66**	(0,97)		
4. Colleagues	3,11	1,32	0,75**	0,67**	0,74**	(0,99)	
5. Pressure Groups	3,10	1,10	0,68**	0,71**	0,73**	0,69**	(0,98)
Total	3,08	0,99					(0,95)

** $p < 0,01$; () Cronbach α values

Table 6 revealed that there was significant positive correlation between the factors constituting the OSS. Also, Cronbach Alpha values ranged from 0,97 to 0,99. Total Cronbach Alpha value of this scale accounted for 0,95. In the case that the Cronbach alpha value is 0,70 or above, the scale is considered to be reliable (Büyüköztürk, 2012). Item total value was between 0,79 and 0,84. According to (Büyüköztürk, 2012), it can be stated that items of which item-total correlation is 0,30 and above distinct the individual very well. Overall, it became evident that the scale is effective and reliable.

5. Conclusion and recommendations

The findings of the study indicated that the OSS was an effective measurement tool. The scale consisted 36 items and it was formed as 5-point Likert. 5 factors have been obtained from the scale as a result of EFA. These factors were; *Individual, Administrative, Organizational Culture, Colleagues and Pressure Groups*. Also explained variance was figured out as %87,76. EFA results show that the scale had validity at a good level.

In addition to test construct validity of OSS, first and second order CFA was conducted. First order results were; χ^2/sd value 2,29 (RMSEA=0,06; SRMR=0,03; NNFI=0,99; CFI=0,99; GFI=1,00; AGFI=1,00); second order results were; χ^2/sd value 2,32 (RMSEA=0,06; SRMR=0,03; NNFI=0,99; CFI=0,99; GFI=1,00; AGFI=1,00). The obtained values of the scales show that scale was valid.

When it comes to reliability analysis, total Cronbach alpha value of this scale accounted for 0,95. Also, Cronbach Alpha values of factors ranged from 0,97 to 0,99. This results indicated that the scale had a high degree of reliability.

Consequently, all statistical analyses demonstrated that the scale is an effective scale. The obtained values of the scales show that scale is valid and reliable.

The scale that was developed in order to determine the level of experience of organizational silence of teachers can be adapted to school principals. In this case, the principals' silence experience levels can be determined. Additionally, the scale is applicable for teachers on students and other professional groups.

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